



An Update from us on COVID-19

March 25, 2020

Dear Valued Member,

We appreciate the trust you have placed in us to handle your financial needs and we recognize our role in providing an essential service to our community. Our plan provides for the ongoing health and safety for our members and our staff, while ensuring seamless service operations.

At NJ Gateway Federal Credit Union, we are committed to serving our members in the most efficient and convenient manner during these trying times. To that end, we are taking the necessary steps to offer our services through a range of measures.

In order to protect both our members and employees, we are implementing the following temporary changes to our operational hours:

In Person BRANCH HOURS -

Monday, Wednesday, & Friday

9:00 am to 3:00 pm

Staff will still also be available via phone and email.

TELEPHONE & EMAIL -

Tuesday & Thursday

9:00 am to 4:30 pm

732-329-3838

njg@njgateway.org

We also encourage all of our members to access their accounts from home 24/7 using our online or mobile banking platforms. You can view your account balances and account history. You can also pay bills, transfer funds between accounts and apply for a loan. Deposits can be made using our Mobile App. Using these secure digital services, you can conduct most of your financial needs from the comfort and safety of your home.

We are thinking of you and your families. We will continue to monitor this public health emergency and implementing additional measures as the needs arise. Thank you for your continued trust and support. We look forward to getting through this together and serving you for years to come.

Sincerely,
Rina Pantano
CEO/President